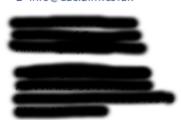


T +31 (0)575 468730 F +31 (0)575 468739 E info@euclaim.co.uk

Easyjet Customer Relations Hangar 89, London Luton Airport LU2 9PF Luton, Bedfordshire UNITED KINGDOM



Brummen, 09 February 2012 Ref:

Dear Sir/Madam,

Concerning flight U2 4526 on 12 February 2010, we would like to state the following:

Recently we received a notification from the Agencia Estatal de Seguridad Aerea that your company must proceed with payment of compensation of the claim under EG Regulation 261/2004 for flight U2 4526 on 12 February 2010.

Please ensure that the payment proceed through the accounts of EUclaim so that we can prevent any further delays. We will ensure that the appropriate passengers will receive the funds. If the payment of  $\in$  418.29 has not been credited to the bank account number

within two week from the date of this letter, we will put you in default in advance. In that case, your organisation will also be charged the statutory interest and extrajudicial collection costs. Moreover, we reserve the right on behalf of our clients, without further notice, to take the necessary legal measures against your company.

We trust we have sufficiently informed you.

Kind regards,

Debbie Maria EUclaim BV

page 1 of 1 www.euclaim.co.uk