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[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Easyjet
Customer Relations
Hangar 89, London Luton Airport
LU2 9PF Luton, Bedfordshire
UNITED KINGDOM

Brummen, 25 November 2010
Ref: [REDACTED]

Dear sir/madam,

Following the claim letter sent by us on 11/11/2010 concerning the passenger(s) S. Pogodin, relating to flight U2 4526 dated 12/02/2010, we are offering you one more chance to avoid legal procedures by ensuring the payment of € 402.37, in regards to reference number [REDACTED].

We have at present not received any answer from you concerning this latest letter. If the payment has not been transferred within the period of two weeks to the above-mentioned bank account, we will on behalf of our client, without further notice, take the necessary (legal) measures against you.

Yours faithfully,

EUclaim B.V.