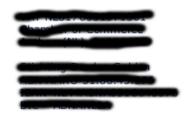


T +31 (0)575 468730 F +31 (0)575 468739 E info@euclaim.co.uk



Easyjet Customer Relations Hangar 89, London Luton Airport LU2 9PF Luton, Bedfordshire UNITED KINGDOM

Brummen, 25 November 2010

Ref:

Dear sir/madam,

Following the claim letter sent by us on 11/11/2010 concerning the passenger(s) S. Pogodin, relating to flight U2 4526 dated 12/02/2010, we are offering you one more chance to avoid legal procedures by ensuring the payment of € 402.37, in regards to reference number (1998).

We have at present not received any answer from you concerning this latest letter. If the payment has not been transferred within the period of two weeks to the above-mentioned bank account, we will on behalf of our client, without further notice, take the necessary (legal) measures against you.

Yours faithfully,

EUclaim B.V.

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