

[REDACTED]

Easyjet
Customer Relations
Hangar 89, London Luton Airport
LU2 9PF Luton, Bedfordshire
UNITED KINGDOM

Brummen, 11 November 2010
Ref: [REDACTED]

Dear sir/madam

In a letter of 20/10/2010 on behalf of our client(s), we demanded payment of the compensation to which our client(s) is (are) entitled on the basis of Regulation (EC) no. 261/2004 of € 401.45. To date, we have received neither payment nor an adequate response from you.

We are prepared to allow you one more opportunity to avoid the commencement of proceedings against you. Please ensure that the total amount owed by you of € 401.45 has been credited, within one week from the date of this letter, to the bank details previously provided, quoting [REDACTED]

If your payment has not been credited to the above-mentioned bank account within the period referred to above, on behalf of our client(s) we will, without further notice, commence legal proceedings against you for recovery of the sum owed plus interest, Court fees and costs.

To ensure that this letter reaches you, a copy will be sent both by e-mail (if available) and regular post.


Please send all correspondence relating to this matter directly to EUclaim.

Yours faithfully,

Euclaim BV

Attachment A

Claimer(s) info

Name	Birthdate	Ticket #	Booking #	Amount
S. Pogodin	23-07-1985	N/A		€ 400,00
Total amount:				€ 400,00

Claim amount

Claimtype	Extreme Delay
From	Barcelona Airport (BCN,LEBL), Barcelona, SPAIN
To	Schoenefeld Airport (SXF,EDDB), Berlin, GERMANY
Distance	1.503 KM
Dep.delay	05:21 hour(s)
Arr.delay	05:09 hour(s)
Amount per claimer	€ 400,00

The calculation of the claim value is based on the following rules:

- EURO 250 for a flight distance less than 1500 km;
- EURO 400 for a flight distance of between 1500 km and 3500 km;
- EURO 600 for a flight distance higher than 3500 km.

If your re-booked flight arrived within respectively 2, 3 or 4 hours of the original scheduled time, the claim value is 50% of the amounts displayed above.

The calculation of the delay is, depending on the availability of the data, based on the arrival or departure data of the cancelled and rebooked flights.

Attachment B

Original Itinerary

Flight	From	Sched. departure	To	Sched. arrival	Remark
U24526	BCN	12-02-2010 10:40	SXF	12-02-2010 13:20	Claimflight

Flight: U24526, General Details

Operating Carrier	Easyjet (U2,U2,EZY)	
FlightNumber	U24526	
Codeshare(s)	Flightnumber	Codeshare Airline

Flight: U24526,Departure details

Airport	Barcelona Airport (BCN,LEBL), Barcelona, SPAIN		
Terminal			
Gate			
	Scheduled	Estimated	Actual
Published	12-02, 10:40		12-02, 16:01
Gate	12-02, 10:40		12-02, 16:01
Runway			

Flight: U24526,Arrival details

Airport	Schoenefeld Airport (SXF,EDDB), Berlin, GERMANY		
Terminal			
Gate			
	Scheduled	Estimated	Actual
Published	12-02, 13:20		12-02, 18:29
Gate	12-02, 13:20		12-02, 18:29
Runway			