

VAT [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Easyjet
Customer Relations
Hangar 89, London Luton Airport
LU2 9PF Luton, Bedfordshire
UNITED KINGDOM

Brummen, 20 October 2010
Ref: [REDACTED]

Dear sir/madam,
We have been instructed to assist in the collection of a claim against you by the person(s) named in Attachment A.

The claim relates to the flight from (BCN,LEBL) Barcelona Airport to (SXF,EDDB) Schoenefeld Airport on 12/02/2010 at 10:40. You operated this flight with flight number U2 4526 or intended to operate this flight.

Our client(s) has (have) the right to compensation on the basis of Regulation (EC) nr. 261/2004 of 11 February 2004. In the Judgment in joined cases C-402/07 and C-432/07, Sturgeon v. Condor and Böck v. Air France of 19 November 2009, the Court stated that passengers whose flights are delayed for more than three hours upon arrival are entitled to compensation as specified in article 7 of the Regulation 261/2004, for the amount of € 400.00, as this flight has been extremely delayed.

We hereby request you to transfer the above mentioned compensation, within two weeks from the date of this letter, to bank account number [REDACTED] in the name of Stichting Derdengelden EUclaim, quoting [REDACTED].

If your payment has not been credited to the above mentioned bank account within the period referred to above, we reserve the right on behalf of our client(s), without further notice, to take the necessary (legal) measures (or have them taken) against your organization. Additionally, our client(s) also reserves all his/her rights to claim further compensation from your organization for any other losses sustained.

Please note that under the terms of the contract between us and our client, all correspondence relating to this matter should be sent directly to EUclaim. Furthermore, we have our clients irrevocable authority to receive payment of their claim on their behalf. Accordingly all payments must be made directly to us in order to discharge your liability to our client.

Yours faithfully,

EUclaim BV

Attachment A

Claimer(s) info

Name	Birthdate	Ticket #	Booking #	Amount
S. Pogodin	23-07-1985	N/A	██████████	€ 400,00
Total amount:				€ 400,00

Claim amount

Claimtype	Extreme Delay
From	Barcelona Airport (BCN,LEBL), Barcelona, SPAIN
To	Schoenefeld Airport (SXF,EDDB), Berlin, GERMANY
Distance	1.503 KM
Dep.delay	05:21 hour(s)
Arr.delay	05:09 hour(s)
Amount per claimer	€ 400,00

The calculation of the claim value is based on the following rules:

- EURO 250 for a flight distance less than 1500 km;
- EURO 400 for a flight distance of between 1500 km and 3500 km;
- EURO 600 for a flight distance higher than 3500 km.

If your re-booked flight arrived within respectively 2, 3 or 4 hours of the original scheduled time, the claim value is 50% of the amounts displayed above.

The calculation of the delay is, depending on the availability of the data, based on the arrival or departure data of the cancelled and rebooked flights.

Attachment B

Original Itinerary

Flight	From	Sched. departure	To	Sched. arrival	Remark
U24526	BCN	12-02-2010 10:40	SXF	12-02-2010 13:20	Claimflight

Flight: U24526, General Details

Operating Carrier	Easyjet (U2,U2,EZY)	
FlightNumber	U24526	
Codeshare(s)	Flightnumber	Codeshare Airline

Flight: U24526,Departure details

Airport	Barcelona Airport (BCN,LEBL), Barcelona, SPAIN		
Terminal			
Gate			
	Scheduled	Estimated	Actual
Published	12-02, 10:40		12-02, 16:01
Gate	12-02, 10:40		12-02, 16:01
Runway			

Flight: U24526,Arrival details

Airport	Schoenefeld Airport (SXF,EDDB), Berlin, GERMANY		
Terminal			
Gate			
	Scheduled	Estimated	Actual
Published	12-02, 13:20		12-02, 18:29
Gate	12-02, 13:20		12-02, 18:29
Runway			